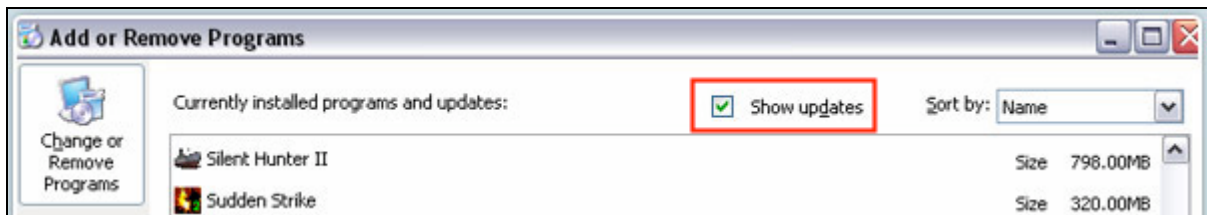


If you upgraded your browser from Internet Explorer 7 to Internet Explorer 8, but are encountering problems, the following process can be used to uninstall IE8 and rollback to IE7.

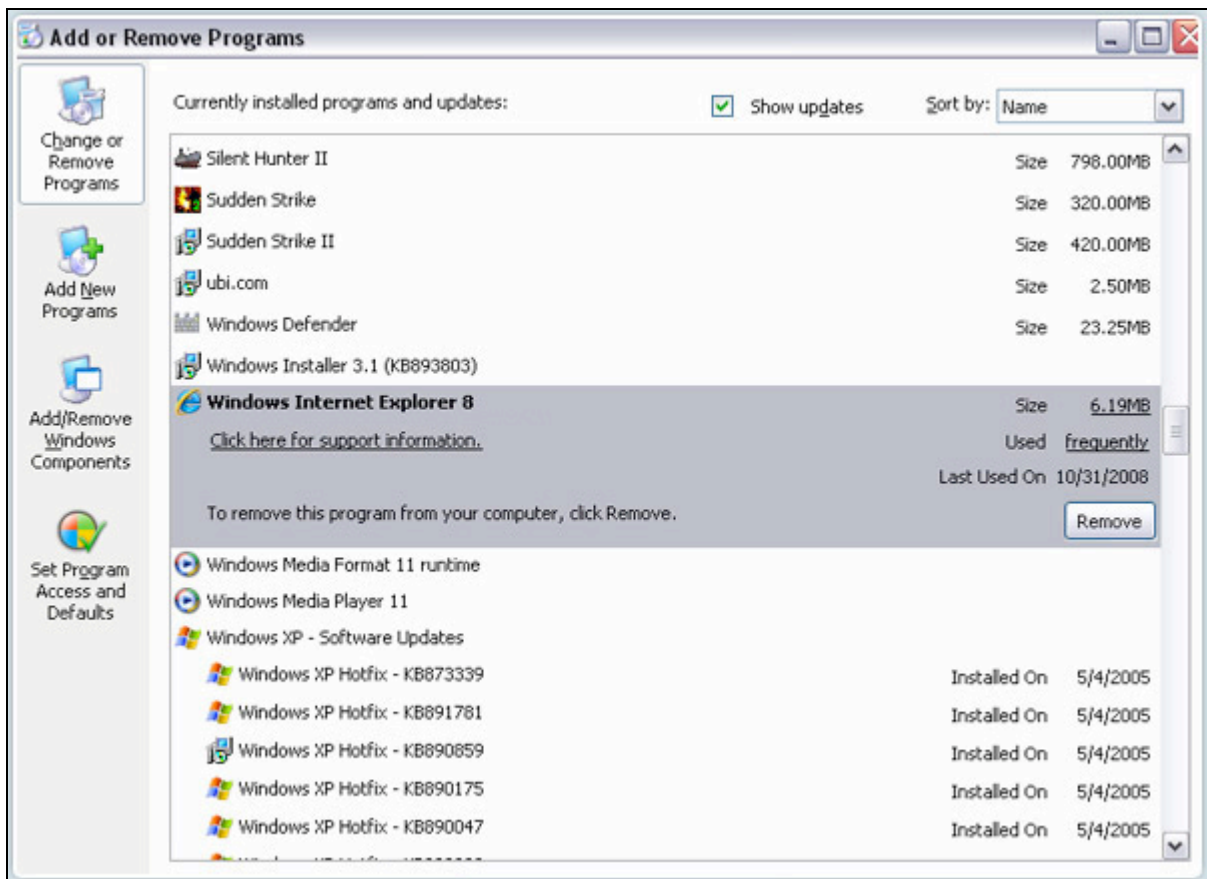
Note: You cannot uninstall Internet Explorer 8 if it is set as not removable. This may occur if you installed Internet Explorer 8 before installing Service Pack 3 (SP3) for Windows XP. If this scenario applies to you, then you must uninstall SP3 before you can uninstall Internet Explorer 8. For more information about this issue, click the following article link <http://support.microsoft.com/kb/950719/> to view the article in the Microsoft Knowledge Base.

To uninstall IE8:

1. Click: **Start** and then click **Control Panel**.
2. Click: **Add or Remove Programs**.
3. Click the **Show Updates** check box at the top of the **Add or Remove Programs** dialog box.



4. After the program list appears, scroll down to Windows Internet Explorer 8, click it once to select it, and then click **Remove**.



5. Reboot your system when prompted. Once the process completes, Internet Explorer version 7 should be restored on your system.

Note: If the above methods do not allow you to remove IE8, please refer to the following Microsoft Knowledge Base article for additional alternative methods:

<http://support.microsoft.com/kb/957700>