

Our Clinical Departments

Family Medicine
Pediatrics
Infectious Disease

Internal Medicine
General Surgery
Endocrinology

Obstetrics/Gynecology
Psychiatry

Appointments

Please call us at (989) 746-7500 to schedule your next appointment. You will receive a phone reminder two days before your appointment or be notified by MyChart, our patient portal (description below).

Patient Responsibilities

- Arrive 10 minutes before your appointment. This appointment time is reserved for you and we make every effort to stay on schedule.
- If you are unable to keep your appointment, call our office at least 24 hours in advance.
- A late arrival of 10 minutes or more may require your appointment to be rescheduled.
- Bring your current medications to each appointment to review with your provider.

Prescription Refills

Easy Refill Requests

Please call your pharmacy to see if you have a refill on file or need a new prescription. Your prescription refill request may be easily submitted through MyChart, your pharmacy or by calling CMU Health at (989) 746-7500.

Secure Electronic Delivery Most prescriptions are sent electronically from our office to your pharmacy preventing lost paper prescriptions.

***Attention:** Please make a request as soon as your prescription runs low as it may take 48 to 72 hours to refill and some prescriptions require an office visit or approval from your insurer.*

Fees and Insurance

We participate with most major insurances. If you have insurance, it will be billed first, and any unpaid balance will be billed to you. Co-payments or deductibles are your responsibility and will be collected at the time of your appointment (a processing fee may be applied if left unpaid at the time of service). If necessary, payments may be set up with our billing services team on larger patient balances.

After Hours Care

We understand patients may require medical care after regular business hours and on weekends. When we are closed, our after hours service will put you in touch with a doctor on call by contacting us at (989) 746-7500.

Transportation (transportation may be available through your health plan, contact them for details)

Saginaw Transit Bus Lines (989-907-4000) Holt Transportation (989-860-1004)
Saginaw County Commission on Aging (Call 989-797-6888 for transportation assistance)

MyChart

MyChart offers patients personalized and secure on-line access to portions of their medical record. It allows you to safely use the Internet to help manage and receive information about your health.

With MyChart, you can use the Internet to: *Request medical appointments, view your health summary, view test results, request prescription renewals, access trusted health information resources, and communicate electronically and securely with your medical care team.*

**MyChart sign-up is quick and easy. Please speak with our staff today.
Learn More at CMUHealth.org**