

CBA Problem-Solving Rubric

Performance Dimensions	N/A	Not Met	Met	Exceeds	
Problem Definition					
The <i>problem or issue</i> is clearly defined and articulated					
Appropriate <i>scope</i> is identified					
The <i>root cause</i> is understood					
Assumptions					
<i>Basic assumptions</i> are set forth or are evident					
<i>Relevant stakeholders</i> are identified					
Potential Alternatives Formulation					
<i>Alternative solutions</i> to the problem are appropriately identified					
<i>Solutions</i> generated to the problem are viable					
Tools and Data Analysis					
<i>Appropriate analytical tools</i> are considered and selected					
<i>Appropriate data</i> was collected					
Selected <i>tool(s)</i> are appropriately used and applied					
Solution Evaluation					
<i>Appropriate criteria</i> for evaluating solutions are selected/applied					
Long-term <i>consequences/potential downsides</i> are considered					
The evaluation process is fact- or data-driven					
Solution Selection and Justification					
A "best" solution is selected and adequately justified					
The implementation of the solution is discussed					
Follow-up steps are provided					
Presentation					
The presentation (written/oral/visual) of the solution is effective					
Other Problem-Solving Factors					
A logical process is used during the problem solving process					
The coverage and explanation of the process are thorough					
Prior knowledge is integrated as appropriate					