

Agency Supervisor Checklist

Master of Science in Administration Degree Program (MSA 690)

	When	Task to Complete
	First	Carefully read the MSA 690 Internship Supervisor Handbook
	Second	Determine Level of Commitment
		An intern can bring great value to an agency, but also requires a significant investment of time
		from the Agency Supervisor.
	Third	Interview the prospective intern
		A successful internship is dependent on a good match of the intern's interests, skills, and
		objectives with the agency's needs and goals.
	BEFORE the	Complete the necessary paperwork
	internship begins	Provide an offer letter
		Complete an affiliation agreement, if one is not on file with CMU
		Sign the internship agreement
	At the beginning	Provide an Agency Orientation
	of the internship	Provide the intern with a comprehensive orientation to the mission, philosophy, operational
		framework, and external relationships of the agency. Communicate your expectations to the
		intern (especially regarding confidentiality).
	During the first	Plan internship duties
	1-2 weeks of the	Create a timeline with the intern for observations, projects, and meeting attendance.
	internship	
	WEEKLY during	Meet weekly with your intern
	your internship	It is imperative that you and the intern sit down together at least once a week for a discussion
		that should include the following items:
		The intern's progress
		Feedback on projects and courses of action to complete assignments
		Issues facing the agency
		Skill building
		Observations about the agency
	During the first	Guide your intern through getting acquainted
	1-2 WEEKS of	Interns typically spend about a week getting acquainted with the agency and its employees
	your internship	along with time in orientation/rotational activities. Then, your intern can move on to projects
	5	and internship experiences.
	From weeks 3-5	Support the intern to complete projects and administrative experiences
	through the end	A valuable component of a successful internship is assigned projects which are designed to
	of the internship	give the intern practical experiences at various administrative levels. Projects should carry
	LIAI FIA/AV	interns broadly across the agency and/or across several different operations of the agency.
1	HALFWAY through the	Complete and discuss <i>Midterm Intern Evaluation</i> It is vital that you discuss evaluations with your intern so that the intern can maximize the
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	internship	learning experience. If you have any concerns about the intern's performance, please contact
		the MSA Internship Coordinator immediately.

During weeks 7-	Participate in a site visit with your intern and the MSA Internship Coordinator
9 of your	The site visit may be virtual or in person. The MSA Internship Coordinator may ask your intern
internship	to arrange the meeting or may reach out directly to you.
At END of the	Complete and discuss Final Intern Evaluation
internship	It is vital that you discuss evaluations with the intern so that the intern can maximize the
	learning experience. If you have any concerns about the intern's performance, please contact
	the MSA Internship Coordinator immediately.
At END of the	Share thoughts about the internship with the MSA Internship Coordinator
internship	The MSA Internship Coordinator welcomes your feedback and wants this to be a positive,
	enriching experience for everyone involved. Your comments can help shape the program!