S	T	Δ	R
Situation—Describe vividly the environmental condition; ie. department, organization, timeframe	Task or Obstacle—Describe what was expected or asked of you in terms of responsibilities OR what challenges or obstacles did you have to overcome?	Action—Detail the specific action steps that you took to handle the tasks or address the obstacle	Result—What impact did you have on the situation? No matter how big or small, the listener/reader wants to hear the outcome.