



Don't forget this travel essential!

Pack your worldwide emergency travel assistance phone number and leave travel worries at home

Whenever you travel 100 miles or more from home — to another country or just another city — be sure to bring your worldwide emergency travel assistance phone number. Add the number to your cell phone contacts, so it's always close at hand!

Just one phone call connects you and your family* to medical and other important services 24 hours a day. These include:

- Referrals to Western-trained, English-speaking medical providers
- Passport/prescription replacement assistance
- Care and transport of unattended minor children
- Lost luggage assistance
- Emergency medical evacuation
- Transportation for a friend or family member to join a hospitalized patient

With the Assist America Mobile App, you can:

- Call Assist America's Operation Center from anywhere in the world with the touch of a button
- Access pre-trip information and country guides
- Search for local pharmacies (U.S. only)
- Download a membership card
- View a list of services
- Search for the nearest U.S. embassy
- Read Assist Alerts



Your travel assist phone number can be found on the wallet card provided by your HR department.



Download and activate the app today from the Apple® App Store or Google Play™.

Reference Number:
01-AA-UN-762490

*Spouses and children traveling on business for their employers are not eligible to access these services during those trips.

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Worldwide emergency travel assistance services, provided by Assist America, Inc., are available with select Unum insurance offerings. Terms and availability of service are subject to change and prior notification requirements. Services are not valid after coverage terminates. Please contact your Unum representative for details. All emergency travel assistance must be arranged by Assist America, which pays for all services it provides. Medical expenses such as prescriptions or physician, lab or medical facility fees are paid by the employee or the employee's health insurance.

Insurance products are underwritten by the subsidiaries of Unum Group.

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EN-1929-2 FOR EMPLOYEES (10-23)



Don't forget this travel essential!

Travel confidently with Assist America's emergency travel assistance services at your fingertips.



Download and activate the Assist America mobile app today from the Apple App Store or Google Play.

Reference number: 01-AA-UN-762490

EN-1938-2 (2-24)

If you need travel assistance anywhere in the world, contact us 24/7:

Within the U.S.: 1-800-872-1414

Outside the U.S.: +1 609-986-1234

Email: medservices@assistamerica.com

Reference number: 01-AA-UN-762490

Employer's name (please write above)



Whenever you travel 100 miles or more from home for less than 90 days— to another country or just another city — remember that you can utilize Assist America’s travel assistance services in the event of an emergency. Simply tear off and carry the wallet card, or enter the number into the Assist America Mobile App to browse available services on-the-go. Travel assistance services are available to members and their dependents*, 24/7, anywhere in the world.

Services include:

- Help replacing lost prescriptions and passports
- Referrals to licensed healthcare providers
- Foreign Hospital Admission Assistance**
- Emergency medical evacuation
- Compassionate visit
- Care and transport of unattended minor children
- Legal and interpreter referrals

For more information, ask your HR manager for a copy of your company’s service certificate.

Worldwide emergency travel assistance services, provided by Assist America, Inc., are available with select Unum insurance offerings. Terms and availability of service are subject to change and prior notification requirements. Services are not valid after coverage terminates. Please contact your Unum representative for details. All emergency travel assistance must be arranged by Assist America, which pays for all services it provides. Medical expenses such as prescriptions or physician, lab or medical facility fees are paid by the employee or the employee’s health insurance.

*Legal dependents are eligible for these services to age 19, or to the age specified by your medical plan. Spouses traveling on business for their employers are not eligible for this service. For more information on eligibility, contact your plan administrator.

**May require a validation of your medical insurance or an advance of funds to the foreign medical facility. You must repay any expenses related to emergency hospital admissions to Assist America Inc. within 45 days.

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This card is not a medical insurance card.

All services must be provided through Assist America, Inc. Claims for reimbursement will not be accepted. These services are not valid after termination of policy coverage and may be withdrawn at any time.



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