

Flexible Worksite Policy – August 2022

BACKGROUND

- Fundamental characteristics CMU:
 - Residential campus living/learning environment
 - Strong sense of community
 - Rewarding relationships
 - Service to students must ensure offices are welcoming and responsive
 - CMU work locations must be appropriately staffed
- Generally, CMU place of employment is in-person, on-site
 - Roles and functions of some will require physical presence





PURPOSE

- Establishes uniform guidance
- Assists in attracting and retaining employees
- Supports an effective work/life balance
- Supports institutional sustainability
- Enhances engagement and productivity

Flexible Worksite Arrangement:

 management/employee agreement authorizing alternate worksite to assigned, in-person physical CMU owned/leased worksite





APPLICABILITY

• Staff employees, Temporary Staff, Student Employees (rare) regularly assigned to work in-person at a CMU location

-Includes staff employees for whose <u>work CMU</u> does not provide a CMU owned/leased physical worksite, and the work is required to be performed in that location. (Ex: Admissions in Chicago)

- Based on:
 - Nature of work performed
 - Job responsibilities/work assignments
 - Equipment required
 - Employee performance
- Individually assessed/case-by-case
- Not organization-wide benefit, not an "employee right"





EXCLUSIONS

- Short-term, unplanned, temporary circumstances
 - Quarantine requirements, appointments, as examples
 - Handled on a case-by-case basis with the approval of the supervisor
 - A formal Flexible Worksite Agreement is **not** required
- Remote work that may be required as a result of state or federal mandates





FLEXIBLE WORKSITE LOCATIONS

(FOR STAFF WORKING AT A CMU WORKSITE)

- Flexible worksite **must** be in Michigan or another state in the U.S. with an established physical CMU presence, such as a program center located in a CMU owned/leased building or military installation.
 - Temp staff working outside MI must be hired through employment agency
- Change of a flexible worksite location must be approved by the supervisor, in advance
- Employees are responsible for establishing a work environment free of interruptions and distractions that may impact performance
- University may require a physical inspection of worksite
- Policy is not designed to be a substitute for dependent care





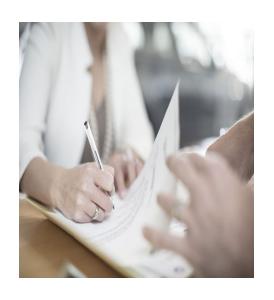
TERMS AND CONDITIONS OF EMPLOYMENT

- Flexible Worksite arrangements are voluntary
- Expectations and responsibilities do not change
- All university and departmental rules, policies & procedures must continue to be observed
- Salary, benefits, vacation, sick leave, overtime and all other terms and conditions of employment remain the same





FLEXIBLE WORKSITE AGREEMENT



- A Flexible Worksite *Agreement* is **required to work remotely** and is specific to the department, supervisor and position held.
- Must be approved by the Supervisor, Senior Manager, Division VP/Division Head and Human Resources <u>prior to</u> the employee signing and working from an alternative worksite
- Modified *Agreements* must be re-approved by the Supervisor, Senior Manager, Division VP/Division Head and Human Resources.
- Agreements must be reviewed at least annually
- Supervisor or employee may end the Agreement with a two weeks' notice or immediately depending on circumstances; HR must be notified
- Termination of Agreement is not discipline or termination of employment; additional actions necessary



LIABILITY



- The university is not liable or responsible for:
 - Damages to the flexible worksite;
 - Cost of utilities or maintenance;
 - Cost of renovation or creation of the designated workspace;
 - Cost of compliance with zoning or insurance coverage;
 - > Tax implications of working remotely.
- The university, in its sole discretion, may choose to cover certain jobrelated expenses as outlined in the Agreement and approved by the division head.
- Employee is responsible for observing any municipal zoning ordinances or insurance requirements.
- The flexible worksite shall not be used for physically meeting or conducting business with CMU employees, students or other individuals.



WORK HOURS/PERFORMANCE

- Supervisors are responsible for:
 - Monitoring hours and performance
 - > Holding their employee accountable
- Employees are responsible for:
 - Meeting their work schedule responsibilities
 - Performing the same quality of work
 - Being available during established work hours
 - Notifying supervisor if unavailable due to unexpected circumstances
- Performance must remain satisfactory
- Department requirements take precedence
- Supervisor may require employee to be in-person
 - > Employee will be responsible for the cost of transportation.





WORKPLACE SAFETY AND SECURITY

- Employees are responsible for:
 - Maintaining a designated, safe, and secure environment
 - Maintaining an ergonomically correct environment Ergonomics Toolbox: https://www2.cmich.edu/fas/hr/HRBenefitsandWellness/Pages/Ergonomics.aspx
- Work-related Personal Injuries:
 - Employee must immediately report injuries to their supervisor
 - The employee or supervisor must also report the injury as soon as possible to Workers' Compensation at x7177.





TECHNOLOGY, EQUIPMENT, CONFIDENTIALITY AND SECURITY

- Supervisors will determine what equipment is provided, as approved by the division head
- Employees are responsible for:
 - Maintaining adequate internet and phone service
 - Meeting encryption and security protocols (data must not be stored on personal computers)
 - Maintaining confidentiality and security of university information (i.e. HIPAA and FERPA compliance)
 - Ensuring all work information is protected and secured as outlined in the IT policies outlined in the Agreement.
 - Reporting breaches of information confidentiality or security to their supervisor immediately.





PROCEDURE

Three forms are necessary for establishing a Flexible Worksite arrangement.

- ✓ Flexible Worksite Request Form (completed by employee)
- ✓ Flexible Worksite Checklist (completed by supervisor)
- ✓ Flexible Worksite Agreement (completed by supervisor and employee)
- Employees whose job duties may be performed from a remote location should discuss their interest with their immediate supervisor. If supported, employee completes a Flexible Worksite **Request Form**.
- Supervisor must then determine whether a flexible worksite would be mutually beneficial to the employee and the university by completing the Flexible Worksite Checklist.
 - Consider operational needs, employee suitability, impact on students, coworkers, and the public including onsite coverage and any other concerns that may impact service and productivity.





PROCEDURE (CONTINUED)

- If the Flexible Worksite arrangement is mutually agreed upon and supported by both the employee and immediate supervisor, a Flexible Worksite **Agreement** is completed.
 - Employee does not provide signature on the Agreement until all other signatures up chain of command are received.
- Signed agreement is proposed by the immediate supervisor up the chain of command including the Senior Manager & Division Head for consideration and approval.
 - Changes may be made at the discretion of leadership based on the needs of the department.
- Once all approvals are achieved the immediate supervisor will review the agreement and any changes made by senior leadership with the employee and obtain employee signature.





PROCEDURE (CONTINUED)

- The Flexible Worksite Request Form, Checklist and Agreement containing all signatures are submitted to HR.
- HR provides a final signed copy of the Agreement to the supervisor, employee, and the senior manager.
 - Requests that are not supported will be communicated to the Employee by the supervisor.
 - In that situation, a copy of the request and rationale for the denial are retained by the supervisor.
- Employee may begin working from the Flexible Worksite when all signatures have been secured and HR returns a final copy to the employee, supervisor, and senior manager.
- All Flexible Worksite arrangements <u>must</u> have a signed Agreement in place and on file with Human Resources. Agreements are reviewed at least annually to determine continuation and/or changes.
 - Any changes made to the Agreement should be documented, will require approval through the division head, and forwarded to HR with supporting rationale.





NEXT STEPS

- Supervisor sessions scheduled for 8/8 and 8/9
 - General Counsel will add the policy to the online Administrative Policy Manual
 - HR website will be updated with a link to the policy and the forms
- Communication to the supervisor listserve that the documents are available online
- Not planning a communication to all staff it's not applicable to all staff tool for supervisors to assist with recruitment, retention, engagement
- Consider how you which employees might impact and how you will engage discussions



