• We can't help you if we don't know what is going on. Contact us today! We want to work with you to put together a plan to get you back on track!

• One of the most common mistakes made by students is that they don't reach out or communicate when they are doing poorly. Talk with your academic advisor about your options to repeat courses and how you can improve your GPA.

• Stay tuned in! Logging in and reading your CMU e-mail on a daily basis is vital to your success and ensures you do not miss any important deadlines or notices.

• Identify what actions or issues led to your probationary status. Many students who end up on academic probation did not reach out to us until it was too late to either drop/withdraw from a course or work with the professor on making up assignments.

• Explore several questions with your academic advisor: Are you in the right sequence of courses? Are you taking the right number of courses? Why did you decide to come back to school? Are you motivated and committed to doing better in the upcoming terms?

• Take advantage of the support services available to you through CMU’s Global Campus:
  - Advisors
  - Program Administrators
  - Writing Center
  - Library Services
  - Online Ally
  - Help Desk

They are all here to help you!

• Remember this is not permanent! Work with your advisor to figure out what grades you need to earn in your next term to resolve your probationary status. Then create your plan for success, and work to make those grades!

We want to see you succeed and achieve your goals, **contact us today!**